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For all enquiries relating to this agenda please contact Charlotte Evans
(Tel: 01443 864210 Email: evansca1@caerphilly.gov.uk)

Date: 23rd October 2019

Dear Sir/Madam,

A meeting of the **Caerphilly Homes Task Group** will be held in the **Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach** on **Thursday, 31st October, 2019** at **5.00 pm** to consider the matters contained in the following agenda. Councillors and the public wishing to speak on any item can do so by making a request to the Chair. You are also welcome to use Welsh at the meeting, both these requests require a minimum notice period of 3 working days, and a simultaneous translation will be provided if requested.

All Committee meetings are open to the Press and Public, observers and participants are asked to conduct themselves with respect and consideration for others. Please note that failure to do so will result in you being asked to leave the meetings and you may be escorted from the premises.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'CHARRY'.

Christina HARRY
INTERIM CHIEF EXECUTIVE

AGENDA

Pages

- 1 To receive apologies for absence.
- 2 Declarations of Interest.

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

A greener place Man gwyrddach



To approve and sign the following minutes: -

3 Caerphilly Homes Task Group held on 10th September 2019.

1 - 4

To receive and note the following information items: -

4 Tenancy Support Update - Presentation

5 Housing Revenue Account Budget Monitoring – Period 4 2019/20.

5 - 16

**If a member of the Caerphilly Homes Task Group wishes for the above information report(s) to be brought forward for discussion at the meeting, please contact Charlotte Evans on 01443 864210, by 10a.m. on Wednesday 30th October 2019.*

6 To receive any requests for an item to be included on the next available agenda.

Circulation:

Task Group Members: Ms L. Pewtner, Mrs D. Moore, Ms M. James, Ms R. Thompson, Mrs Y. Bryant, M. Davies, L. Harding, A. Hussey, Mrs B. A. Jones, Ms S. Jones, L. Phipps, Mrs D. Price (Chair), L.G. Whittle and Mr C. Davies (Vice Chair),

And Appropriate Officers

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CAERPHILLY HOMES TASK GROUP (WELSH HOUSING QUALITY STANDARD)

**MINUTES OF THE MEETING HELD IN THE SIRHOWY ROOM, PENALLTA HOUSE, ON
TUESDAY, 10TH SEPTEMBER 2019 AT 5.00 P.M.**

PRESENT:

Mr C. Davies – Chair
Mr L. Harding – Vice Chair

Task Group Members:

Mrs D. Moore, Ms M. James, Ms R. Thompson, Mrs Y Bryant, M. Davies, Mrs B.A. Jones, Ms S. Jones, L. Phipps and L.G. Whittle.

Officers:

S. Couzens (Chief Housing Officer), M. Betts (Tenant and Community Involvement Manager), G. Hoare (Housing Officer (Customer Services)) and C. Evans (Committee Services Officer)

1. TO APPOINT A CHAIR AND VICE CHAIR FOR THE ENSUING YEAR

It was moved and seconded that Mr C. Davies be appointed as Chair of Caerphilly Homes Task Group for the ensuing year and by a show of hands this was unanimously agreed.

RESOLVED that Mr C. Davies be appointed Chair of the Caerphilly Homes Task Group for the ensuing year.

It was moved and seconded that Councillor L. Harding be appointed as Vice Chair of Caerphilly Homes Task Group for the ensuing year and by a show of hands this was unanimously agreed.

RESOLVED that Councillor L. Harding be appointed Vice Chair of the Caerphilly Homes Task Group for the ensuing year.

2. APOLOGIES

Apologies for absence were received from Councillors A. Hussey and Mrs D. Price.

3. DECLARATIONS OF INTEREST

Tenant Representatives C. Davies, M. James, S. Jones, D. Moore, L. Pewtner, R. Thompson, Y. Bryant and Councillor B.A. Jones declared a personal but not prejudicial interest in all

agenda items as they are Council Tenants.

4. MINUTES – 27TH JUNE 2019

It was moved and seconded that the minutes of the meeting held on the 27th June 2019 be agreed as a correct record and by a show of hands was unanimously agreed.

RESOLVED that the minutes of the meeting held on 27th June 2019 (minute no. 1-7) be approved as a correct record and signed by the Chair.

5. COMPLAINTS, REPRESENTATIONS AND COMPLIMENTS – CAERPHILLY HOMES

The report provided the Caerphilly Homes Task Group (the Task Group) with information on the contacts in relation to representations received by the Authority's Housing Customer Services Section, from 1st April 2018 to 31st March 2019.

The Officer explained that the monitoring of complaints and representations is carried out to provide information on the level of satisfaction with the service provided by Caerphilly Homes. The results enable Managers to focus on areas of concern and positive feedback, with the aim of improving services and monitoring performance and ensuring that where issues are identified similar problems are avoided in the future. The corporate complaints procedure places an emphasis on learning from complaints. There have been examples of complaints which have led to changes in policies and procedures, which were highlighted within the report.

The Caerphilly Homes Task Group thanked the Officer for the report and discussion ensued.

In noting the number of complaints received at Stage 2 within different areas of Housing, a Member sought clarification on what is covered under Housing Management. Officers explained that this covers a number of areas, and the complaints refer to a damaged fence, communication issues in respect of tenancies and assistance with temporary moves. The Task Group noted that the majority of complaints in respect of WHQS are around the works programme and external contractors.

A Member sought clarification on the table at 5.2.3 of the report and complaints to the Chief Executive and Service Requests. It was noted that often the Chief Executive Office will take complaints from a variety of services for all areas within the Council, and are provided with a reference number. More often than not, complaints are passed on from residents via their MP's or AM's. Service Requests are received by the relevant Housing Department. Further queries were raised in relation to the Chief Executive contacts and whether these contacts were due to a lack of response from the Housing Department. The Task Group Member was reassured that often the Chief Executive Office is the first port of call.

Task Group Members were pleased to note the number of Praise given as outlined within the report. It was noted that only written praise is recorded, in the form of emails, letters or cards, however, verbal praise is not recorded but also received.

A Task Group Member sought further information on the process should a complaint be upheld by the Ombudsman. Officers explained that it would depend on the recommendation of the Ombudsman, the Council could be asked to apologise to the complainant, or apologise and offer monetary compensation, depending on the complaint, or it could result in additional training being required. It was noted that these recommendations are implemented as soon as possible, unless training is required, in which case implementation could take a little more time to arrange.

The Caerphilly Homes Task Group noted the report.

6. WELL-BEING OBJECTIVE 2 AND 3 – YEAR END PERFORMANCE REPORT 2018/2019.

The report, which was presented to the Housing and Regeneration Scrutiny Committee on 23rd July 2019, provided an annual progress update against Well-being Objective 2 (Enabling Employment) and Well-being Objective 3 (address the availability, condition and sustainability of homes throughout the country borough and to provide advice, assistance or support to help improve people's well-being).

The Task Group were referred to the outcomes for Well-being Objective 2 and 3 as set out in Sections 5.1 and 5.2 of the report, and were advised that following review, both were judged to be progressing well after the first year of the 5-year plan. The report identified areas that have performed well over the past year and also highlighted areas for improvement and the steps that are being implemented to take these actions forward. A progress update in respect of each Well-being Objective was appended to the report, together with details of case studies in relation to the Well-being Objective 3 for Housing. Members were asked to scrutinise the report and satisfy themselves that this progress is being made, prior to publication of the outcomes in the overall Council Annual Performance Report for the year 2018/19.

The Task Group were asked to note that within Wellbeing Objective 2, there are limited sections which are within the remit of the Caerphilly Homes Task Group to Scrutinise, which include 5.1.4 which refers to the use of investment in the housing stock to increase the number of skilled, qualified workers and tackle worklessness by providing apprenticeship, training and work placements with our in-house workforce and building contractors and the "What has gone well" and "What has not gone so well?" sections referring to Welsh Housing Quality Standards (WHQS) on pages 21 and 23 of the report.

The Caerphilly Homes Task Group thanked the Officer for the report and discussion ensued.

A Task Group Member sought further information around the properties purchased under Wellbeing Objective 3 and "What has gone well". It was noted that the properties were vacant for a long period of time and purchased by the authority to increase housing stock using the Affordable Housing Grant. The Task Group noted that some of the properties purchased are in high demand areas, and will provide suitable housing for families in need and some in the vicinity of Caerphilly.

Discussions took place around Arrears and the impacts of Universal Credit and a Task Group Member queried the use of Discretionary Housing Payments and the periods for which they are available, and whether these can be extended, due to underspends in previous years. Officers explained that Discretionary Housing Payment is provided on a time limited basis and is aimed to provide temporary support to people during periods of difficulty. There is scope for extensions, which are decided on a case by case basis. The Task Group were asked to note that Discretionary Housing Grants are not administered by Caerphilly Homes, but the Benefits Department, and it was agreed that Officers be contacted to provide a presentation to the Task Group on this matter.

The Task Group discussed the Local Housing Strategy and sought further information on the delays for producing the document. Officers explained that the delay is as a result of staff shortages and as such, an external Consultant is in the process of being commissioned to complete the Strategy. The Task Group were assured that various other policies have been developed which will underpin the strategy. Further concerns were raised around the additional financial implications of commissioning a Consultant, and staff knowledge within the department. Officers explained that whilst this is a concern, officers will continue to contribute towards the process of developing the strategy and there are significant budget pressures being placed on all departments within the Council, as a result of the ongoing Austerity measures and as such it has not been possible to replace expertise when staff leave.

However, a restructure will shortly be undertaken which aims to look at smarter ways of working, and encourage staff to have more general knowledge, thus reducing similar issues in the future.

Discussions took place around the successful employment programme, as outlined within Wellbeing Objective 2 and a Task Group Member sought further information on the number of tenants employed through apprenticeships and works within the WHQS Programmes. Officers explained that this information could prove difficult to obtain, as it would depend on the records of contractors within the scheme, however any information available will be forwarded to the Task Group member when available.

The Caerphilly Homes Task Group thanked the Officer for the report and noted its content.

7. TO RECEIVE ANY REQUESTS FOR AN ITEM TO BE INCLUDED ON THE NEXT AVAILABLE AGENDA

The Task Group requested that the following items be presented to the next meeting:

1. A Report on the Post 2020 Maintenance Services was requested. Officers highlighted that a Progress Update Report is due in coming meetings, and will include the Maintenance Services as part of the report.
2. A Presentation on Discretionary Housing Payments and how it works.
3. A report was requested on progress of WHQS Programme in the Penyrheol ward.
4. Report was requested on Pollution in the borough. It was noted that this is not the remit of the Committee, however, it was agreed that Officers would determine the relevant Committee and feedback.

The meeting closed at 6:03pm.

Approved as a correct record subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 31st October 2019.

CHAIR



CAERPHILLY HOMES TASK GROUP – 31ST OCTOBER 2019

SUBJECT: HOUSING REVENUE ACCOUNT BUDGET MONITORING – PERIOD 4 2019/20

REPORT BY: CORPORATE DIRECTOR FOR EDUCATION AND CORPORATE SERVICES

-
- 1.1 The attached report, which informed Members of projected revenue expenditure for the Housing Revenue Account (HRA) for the 2019/20 financial year, and detailed the HRA capital programme which is predominantly funded by the HRA, was considered by the Housing and Regeneration Scrutiny Committee on 15th October 2019.
 - 1.2 The report highlighted the distinction between the HRA, which is funded by rental income received from council tenants, and General Fund Housing activities, which fall under the General Fund and are funded by the Council taxpayer. Although there is a clear separation of these funds, the majority of council tenants rent is funded from housing benefits which are derived from the tax payers purse and therefore value for money must always be sought. The report outlined the projected outturn for the HRA based upon the expenditure and income for the first four months of the year.
 - 1.3 The Scrutiny Committee noted the HRA budget for 2018/19 of £51.7m with its main components consisting of £11m of salaries (net of WHQS funding), £9.5m of capital financing charges, £9.3m of response repairs, and £17m of revenue contributions to fund the WHQS programme. The spend on the HRA is self-financed mainly by the rental income collected from Council Tenants, of which around 71% is funded by Housing Benefits. The underspend at period 4 is projected to be £2.3m, with the reasons for this underspend set out at Sections 5.2 to 5.7 of the report.
 - 1.4 In relation to Housing Supply and Housing Allocations costs (as detailed in the summary of expenditure appended to the report), concerns were expressed regarding increased demand for Council housing and a Member asked if it would be of benefit to review the allocations process. The Scrutiny Committee were reminded of the Common Allocation Policy in place and were provided with examples of the qualifying criteria that is used to award priority to applicants with a defined housing need. Discussion took place regarding under-occupancy in Council properties and assurances were given that property size is matched to household size wherever feasible. Officers explained that there are exceptions in areas of lower demand where it is more beneficial to allow a property to be under-occupied than for it to remain vacant. It was confirmed that in such instances, a financial assessment is carried out with the prospective tenant to ensure that they can afford the higher rental costs. The Committee also discussed the benefits of community living housing models, as well as succession rights across sole and joint tenancies.
 - 1.5 A Member asked if Response Repair costs associated with WHQS works are recouped from the contractor. Officers explained that any repairs within a 12 month period are

undertaken by the contractor, and confirmed that some products are covered under the manufacturer's warranty period of up to 7 years. Discussion also took place regarding the proportion of tenants receiving Housing Benefit and WG targets in respect of council housing. Officers confirmed that this level of detail would be included in the Caerphilly Homes - #Building Together report being presented to the next meeting of the Scrutiny Committee.

- 1.6 Having considered and discussed the report, the Scrutiny Committee noted its contents.
- 1.7 The attached report is now presented to the Caerphilly Homes Task Group as an information item. The Task Group are requested to note the contents of the report and the above comments from the Housing and Regeneration Scrutiny Committee.

Author: R. Barrett, Committee Services Officer, Ext. 4245

Appendices:

Appendix Report to Housing and Regeneration Scrutiny Committee on 15th October 2019 - Agenda Item 9



HOUSING AND REGENERATION SCRUTINY COMMITTEE – 15TH OCTOBER 2019

**SUBJECT: HOUSING REVENUE ACCOUNT BUDGET MONITORING – PERIOD 4
2019/20**

REPORT BY: CORPORATE DIRECTOR FOR SOCIAL SERVICES AND HOUSING

1. PURPOSE OF REPORT

- 1.1 To inform Members of projected revenue expenditure for the Housing Revenue Account (HRA) for the 2019/20 financial year. The HRA capital programme which is predominantly funded by the HRA is also included within this report.

2. SUMMARY

- 2.1 Members will be aware of the distinction between the HRA, which is funded by rental income received from council tenants, and General Fund Housing activities, which fall under the General Fund and are funded via the Council taxpayer. Although there is a clear separation of these funds, the majority of council tenants rent is funded from housing benefits which are derived from the tax payers purse and therefore value for money must always be sought.
- 2.2 The report outlines the projected outturn for the HRA based upon the expenditure and income for the first four months of the year
- 2.3 The HRA budget for 2018/19 is £51.7m with its main components consisting of £11m of salaries (net of WHQS funding), £9.5m of capital financing charges, £9.3m of response repairs, and £17m of revenue contributions to fund the WHQS programme. The spend on the HRA is self financed mainly by the rental income we collect from our Council Tenants of which about 71% is funded by Housing Benefits. The underspend at period 4 is projected to be £2.3m and the main reason for this is detailed below.

3. RECOMMENDATIONS

- 3.1 Members are requested to note the contents of the report.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 To ensure that Members are informed of the projected financial position of the Housing Revenue Account

5. THE REPORT

5.1 Introduction

- 5.1.1 The HRA is currently projecting a £2.3m under-spend, which represents about 4% of the total

HRA budget. The main variances are summarised below and full financial details are provided in Appendix 1.

5.2 Salaries & Mileage (£195k under spend)

5.2.1 Salaries and associated costs within the HRA are currently expected to underspend by some £195k against a £11m salary. There are some offsetting over and under spends in this area given the volume of staff which includes sickness cover, request for reduced hours and timing for filling vacant posts.

5.3 Non Pay related (£101k under spend)

5.3.1 The main area of underspend is associated with office related costs of £51k such as stationery, photocopying, postage, office equipment, maintenance and cleaning. A further £50k underspend is attributable to budgets that are service specific such as void security, shop management, tenant participation, and catering & utility charges within our sheltered schemes.

5.3.2 Typically there are some budget areas within this category that tend to be quite volatile and therefore could generate further savings throughout the year, such as bad debt provisions, various housing projects and other office costs.

5.4 Building Maintenance & Response Repairs (£365k under spend)

5.4.1 This area is currently projecting an underspend of some £365k. This is made up of £505k under spend in cyclical and revenue projects which includes damp proofing, non – DLO works, sheltered & infrastructure projects, gas & electrical servicing, and safety works, offset by a £140k over spend in Response Repairs which includes transport costs and sub contractors.

5.4.2 The increase in spend in Response Repairs is as a result of increased works associated with supporting the WHQS Programme. Integration within the HRO and WHQS teams has however been evidenced on areas such as mopping up works, electrical works for no access issues and ensuring all void properties are brought up to WHQS standard before being re-let. There has been additional income into this budget as a result of recharging the WHQS budget for the work and efficiencies have also been made within the revenue projects budget where HRO have absorbed costs within its core budget.

5.4.3 The contingency budget of £500k is prudently assumed to be fully committed at this stage, but may release further savings if not fully utilised by year end.

5.4.4 As a result of incorporating the costs of delivering the Building Maintenance service within the HRA, the WHQS holding account was set up to monitor the in house workforce costs that are recharged to the WHQS capital programme. A budget of £10.5m has been allocated in 2019/20 along with an income recharge to the capital programme so that the HRA has a nil cost. This budget is currently not projecting any variance but work is ongoing to ensure adequate resource is available as we head into the final stages of the WHQS programme.

5.4.5 A further budget is set in the HRA for the Management and Delivery of the WHQS Programme. Current projections are showing an underspend of some £440k due to staff turnover but as per the In house holding account, this is also recharged fully to the WHQS Programme and is therefore a nil cost to the HRA. The WHQS programme will therefore benefit from this saving.

5.5 Capital Financing Requirement (CFR) (£1m underspend)

5.5.1 There is a CFR budget of £9.5m which is a Minimum Revenue Provision (MRP) of £2.6m to repay the HRA debt and £6.9m of interest charges. The HRA debt consists of historical debt

and the debt which was taken up in 2015 as part of the Buy Out of the Housing Revenue Account Subsidy (HRAS) system. More recently the CFR debt has increased due to the borrowing needed to part fund the WHQS Programme (£23m in 2018/19) but this was not actioned until the 2019/20 financial year where more favourable rates were available.

5.5.2 This has resulted in a lower CFR figure at 2018/19 year end than anticipated which means a lower MRP charge in 2019/20 (because MRP is charged a year after the borrowing has been taken up) and a lower interest charge (because the interest is applied against a lower figure) thus creating a £1m saving this year.

5.6 **Income (£169k under spend)**

5.6.1 Based on our quarter 1 projections the HRA income is likely to increase slightly. Income varies throughout the year especially on rental and service charges due to void fluctuations.

5.7 **Revenue Contributions to Capital Outlay (RCCO) (£440k under spend)**

5.7.1 The HRA allows for some £17m of revenue contributions towards the WHQS Programme and this includes an element for the WHQS management team responsible for the delivery of the WHQS Programme which is anticipating a £440k underspend as explained in 5.4.5 above.

5.7.2 The total expenditure on the WHQS capital programme as at period 4 is some £12m against a budget of £56m. £4.5m of the spend relates to internal spend and £6.4m relates to external spend with the remainder on large scale voids, garages and works of adaptations

5.7.3 The HRA RCCO allocation will fund this budgeted spend in addition to the £7.3m Major Repairs Allowance (MRA) from Welsh Government, with the remaining balance being funded from HRA working balances and borrowing

5.7.4 Borrowing of £23m was taken up for the first time since the start of the WHQS Programme to fund expenditure in 2018/19. A further £34m borrowing is projected for 2019/20 based on a £56m spend but this is being monitored throughout the year. Furthermore the £56m budget represents the likely spend on work for the remaining properties in the programme in the final year. The anticipated completion date is currently June 2020 so therefore the budget could span 2 financial years and will be reprofiled accordingly.

5.7.5 WHQS Internal works as at week 18 (2/8/19) is 89.66% compliant – monitored weekly

5.7.6 WHQS External works at week 16 (19/7/19) is 78.65% compliant – monitored monthly

5.7.7 Full WHQS compliance (where properties have achieved both internal and external compliance) is 60.06% achieved in the first 4 months.

5.7.8 100% full compliance is expected to be achieved by June 2020 ahead of the December 2020 deadline.

5.7.9 A Post Asset Management Strategy (PAMS) working group has been set up to ensure that the WHQS standard is continuously maintained once full compliance is achieved. A 5 year external programme is currently being worked on which will be costed out and applied to the Housing Business Plan to ensure it remains financially viable.

5.8 **HRA Working Balances**

5.8.1 Working balances at the start of 2019/20 financial year were £5.5m. This is expected to be fully utilised this year against the WHQS Programme

5.8.2 Whilst priority will be given to the delivery and achievement of the WHQS Programme, borrowing may be required to increase the supply of council housing to meet the Welsh

Governments proposal that 20,000 new homes be delivered in Wales by 2021.

6. ASSUMPTIONS

- 6.1 Assumptions linked to this report were detailed in the budget report to Council on 21st February 2019.
- 6.3 The projected outturn position is based on actual income and expenditure details to the end of July 2019, together with data used to forecast future income and expenditure, following discussions with Managers.

7. LINKS TO STRATEGY

- 7.1 The contents of this report are in accordance with the Budget Strategy agreed by Council at its meeting on 21st February 2019.
- 7.2 Effective financial planning and financial control contribute to the following Well-being Goals within the Well-being of Future Generations (Wales) Act 2015: -
- A prosperous Wales.
 - A resilient Wales.
 - A healthier Wales.
 - A more equal Wales.
 - A Wales of cohesive communities.
 - A Wales of vibrant culture and thriving Welsh Language.
 - A globally responsible Wales.

8. WELL-BEING OF FUTURE GENERATIONS

- 8.1 Effective financial management including the effective utilisation of external grant funding is a key element in ensuring that the Well-being Goals within the Well-Being of Future Generations (Wales) Act 2015 are met.

9. EQUALITIES IMPLICATIONS

- 9.1 This report is for information purposes, so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

10. FINANCIAL IMPLICATIONS

- 10.1 As detailed throughout the report.

11. PERSONNEL IMPLICATIONS

- 11.1 There are no direct personnel implications arising from this report.

12. CONSULTATIONS

- 12.1 There are no consultation responses that have not been reflected in this report.

13. STATUTORY POWER

13.1 Local Government Acts 1972 and 2003 and the Council's Financial Regulations.

Author: Lesley Allen, Principal Group Accountant, Housing
allenl@caerphilly.gov.uk Tel: 01443 864470

Consultees: Cllr J. Ridgewell, Chair Housing & Regeneration Scrutiny Committee
Cllr C. Forehead, Vice Chair Housing & Regeneration Scrutiny Committee
Cllr L. Phipps, Cabinet Member for Homes & Places.
D. Street, Corporate Director Social Services
S. Couzens, Chief Housing Officer
S. Harris – Interim Head of Business Improvement Services and Acting S151 Officer
F. Wilkins – Public Sector Housing Manager
P. Smythe – Housing Technical Manager

Appendices:
Appendix 1 HRA Financial Plan 2019/20 (Period 4)

Appendix 1

| HOUSING | Page | Estimate | Projected | Variance |
|--|------|------------------|------------------|------------------|
| | No | 2019/2020 | 2019/2020 | 2019/2020 |
| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
| <u>SUMMARY</u> | | | | |
| GENERAL MANAGEMENT | | 1,236,433 | 1,216,993 | 19,440 |
| CAPITAL FINANCING | | 9,503,210 | 8,450,389 | 1,052,821 |
| CENTRAL RECHARGES | | 2,292,722 | 2,290,477 | 2,245 |
| STRATEGY AND PERFORMANCE | | 1,747,372 | 1,615,269 | 132,103 |
| PUBLIC SECTOR HOUSING | | 5,616,070 | 5,568,577 | 47,493 |
| SUPPORTED HOUSING | | - | - | - |
| BUILDING MAINTENANCE SERVICES | | 31,354,060 | 30,453,156 | 900,904 |
| GROSS EXPENDITURE | | 51,749,867 | 49,594,861 | 2,155,006 |
| INCOME | | (51,749,867) | (51,919,070) | 169,203 |
| (SURPLUS)/DEFICIT CONTRIBUTION (TO)/FROM WORKING BALANCES | | - | (2,324,209) | 2,324,209 |
| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
| <u>GENERAL MANAGEMENT</u> | | 1,236,433 | 1,216,993 | 19,440 |
| <u>CAPITAL FINANCING COSTS</u> | | | | |
| Interest Charge | | 6,903,221 | 6,314,414 | 588,807 |
| Principal | | 2,556,989 | 2,092,975 | 464,014.00 |
| Debt Management | | 43,000 | 43,000 | - |
| Resheduling Discount | | - | - | - |
| EXPENDITURE TO HRA SUMMARY | | 9,503,210 | 8,450,389 | 1,052,821 |
| <u>CENTRAL RECHARGES</u> | | | | |
| Central Recharges | | 1,810,175 | 1,810,175 | - |
| Grounds Maintenance recharge to HRA | | 482,547 | 480,302 | 2,245 |
| EXPENDITURE TO HRA SUMMARY | | 2,292,722 | 2,290,477 | 2,245 |

| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
|---------------------------------------|--|------------------|------------------|----------------|
| STRATEGY & PERFORMANCE | | 143,299 | 126,350 | 16,949 |
| PERFORMANCE DEVELOPMENT | | 693,118 | 648,601 | 44,517 |
| COMMUNICATIONS & ENGAGEMENT | | 117,281 | 116,414 | 866.67 |
| TRANSFORMING LIVES & COMMUNITIES | | 793,674 | 723,244 | 70,430 |
| HOUSING SUPPLY (HRA) | | - | 660 | (660) |
| EXPENDITURE TO HRA SUMMARY | | 1,747,372 | 1,615,269 | 132,103 |
| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
| <u>PUBLIC SECTOR HOUSING</u> | | | | |
| Landlord General | | 173,862 | 178,146 | (4,284) |
| Sheltered Accommodation | | 1,477,027 | 1,432,588 | 44,439 |
| Holly Road Community Support | | 3,922 | 4,014 | (92) |
| Eastern Valley AHO | | 679,443 | 707,062 | (27,619) |
| Upper Rhymney AHO | | 831,354 | 847,355 | (16,001) |
| Lower Rhymney Valley AHO | | 33,091 | 36,674 | (3,583) |
| Gilfach NHO | | - | - | - |
| Lansbury Park NHO | | 357,514 | 330,758 | 26,756 |
| Graig Y Rhacca NHO | | 288,836 | 279,844 | 8,992 |
| Housing Allocations Cont. | | 144,839 | 144,839 | - |
| Tenants & Communities Involment | | 510,761 | 496,983 | 13,778 |
| Leaseholders Management | | 66,167 | 85,004 | (18,837) |
| Tenancy Enforcement | | 283,474 | 271,327 | 12,147 |
| Rents | | 811,455 | 799,659 | 11,796 |
| Community Wardens | | (45,675) | (45,675) | - |
| EXPENDITURE TO HRA SUMMARY | | 5,616,070 | 5,568,577 | 47,493 |

| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
|--|--|-------------------|-------------------|-----------------|
| <u>RESPONSE REPAIRS & MAINTENANCE</u> | | | | |
| <i>Employee Expenses net of recharges</i> | | 1,470,448 | 1,400,360 | 70,088 |
| <i>Repairs & Maintenance on Housing Stock</i> | | | | |
| Responsive Repairs | | 9,340,056 | 9,510,881 | (170,825) |
| Revenue Contribution to Capital - WHQS Programme | | 17,086,210 | 16,643,997 | 442,213 |
| Group/Planned Repairs (priorities 5 & 8) | | - | - | - |
| Void Repairs (priority 6) | | - | - | - |
| Revenue Projects | | 1,444,000 | 1,192,181 | 251,819 |
| Planned Cyclical | | 1,747,336 | 1,494,841 | 252,495 |
| Planned Programme | | - | - | - |
| | | 29,617,602 | 28,841,900 | 775,702 |
| <i>Transport Related</i> | | 42,800 | 54,051 | (11,251) |
| <i>Supplies & Services</i> | | 223,210 | 156,846 | 66,364 |
| <i>EXPENDITURE TO HRA SUMMARY</i> | | 31,354,060 | 30,453,156 | 900,904 |

| <u>HOUSING REVENUE ACCOUNT</u> | | £ | £ | £ |
|---|---------------------|---------------------|-----------------|---|
| <u>INCOME</u> | | | | |
| <u>Rents - Dwelling</u> | | | | |
| Gross Rent - Dwellings | (45,563,933) | (46,100,058) | 536,125 | |
| Gross rent - Sheltered | (4,556,918) | (4,234,242) | (322,676) | |
| Gross Rent - Hostel | - | - | - | |
| Voids - General Needs Dwelling/Sheltered | 815,000 | 799,955 | 15,045 | |
| Add'l Income O/Side Rent Debit (WHQS) | - | (1,693) | 1,693 | |
| Voids - Hostel | - | - | - | |
| Net Rent | (49,305,851) | (49,536,039) | 230,188 | |
| <u>Rents - Other</u> | | | | |
| Garages | (355,307) | (351,812) | (3,495) | |
| Garage Voids | 157,163 | 137,803 | 19,360 | |
| Shop Rental | (59,872) | (52,861) | (7,011) | |
| | (258,016) | (266,871) | 8,855 | |
| <u>Service Charges</u> | | | | |
| Sheltered - Service Charges | (1,447,744) | (1,415,372) | (32,372) | |
| Sheltered - Heating & Lighting | (151,798) | (124,006) | (27,792) | |
| Sheltered & Dispersed- Alarms | - | - | - | |
| Catering Recharge - Sheltered Accommodation | (33,438) | (28,583) | (4,855) | |
| Voids Schedule Water | 69,741 | 70,351 | (610) | |
| Non Scheduled Water Rates | (45,654) | (41,443) | (4,211) | |
| Welsh Water Commission | (546,807) | (546,807) | - | |
| Leaseholder - Service Charges | (10,000) | (10,000) | - | |
| | (2,165,700) | (2,095,861) | (69,839) | |
| <u>Government Subsidies</u> | | | | |
| Housing Subsidy | - | - | - | |
| | - | - | - | |
| <u>Interest Receivable</u> | | | | |
| Mortgage Interest | (300) | (300) | - | |
| Investment Income | (10,000) | (10,000) | - | |
| | (10,300) | (10,300) | - | |
| <u>Miscellaneous</u> | | | | |
| Miscellaneous | - | - | - | |
| Private Alarms | - | - | - | |
| Ground Rent | (10,000) | (10,000) | - | |
| | (10,000) | (10,000) | - | |
| <u>INCOME TO HRA SUMMARY</u> | | | | |
| | (51,749,867) | (51,919,070) | 169,203 | |

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